

How to make a withdrawal (iOS)

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When you're ready to make a withdrawal from DraftKings, the process to withdraw your money is simple.

Login to the DraftKings app for the product of your choice.

Tap on your profile icon, then tap **"Withdraw"**.

Confirm or change the product balance you want to withdraw from. Then, enter the amount to withdraw.

Your **"available to withdraw"** balance is your current balance minus any DK dollars, which cannot be withdrawn.

Choose how you'd like to receive your funds from previously used methods, fast withdrawal methods, or other options.

Options available are based on your jurisdiction and the payment methods you've previously set up on your DraftKings account.

If you want to add a payment method, you can by first making a deposit with that method.

Options that appear grey are not available based on your card issuer or bank so you'll want to choose another method.

Tap **"Request withdrawal"** and confirm your withdrawal method.

Confirm the processing information for the method you choose which may include confirming your mailing address if you are requesting a check.

Complete the steps to verify your identity by entering the code sent to your phone or email.

If you've enabled bell and email notifications in your account, you'll receive a notification for your withdrawal request and can check the status of your withdrawal from here.

Once your withdrawal has been requested, you'll see the withdrawal tracker where you can check the status of your withdrawal from start to finish.

Take note, when your withdrawal has been processed by DraftKings it is now in the hands of your payment provider and will follow your payment providers processing time for your withdrawal method.

Processing times vary by payment method.

Once you see your withdrawal has been processed by DraftKings, you can expect the following timeframes to receive payment.

Use the link below the video to visit our help center and learn more about withdrawal processing times.

To check the status of your withdrawal, navigate back to the tracker at any time from **"Account Information"**, then **"Withdraw"** or from the **"Financial Center"** and **"Transaction History"**.

Pending withdrawals appear on the right. Tap **"View Status"** to see the progress of your withdrawal.

If for some reason your withdrawal was cancelled by your payment provider, you'll receive a notification and see the cancellation status on the withdrawal tracker.

If this occurs, we recommend trying a different payment method for your withdrawal.

If you're having trouble withdrawing with multiple payment methods, please reach out to the DraftKings Customer Support Team at help.draftkings.com.

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